Anyone on free or reduced lunch in Hamilton County Schools is now eligible for no-cost home internet. Hamilton County Schools has joined with EPB of Chattanooga to offer HCS EdConnect, a first-of-its-kind initiative to bridge the digital divide. This service will provide high-speed internet services to about 28,500 students in Hamilton County Schools, at no charge to their families.
HCS EdConnect – Sign Up Form

HCS EdConnect Powered by EPB provides eligible families with free, high-speed, EPB internet service. To qualify for the program, families must be eligible for Free and Reduced lunch and/or qualify for SNAP benefits. All eligible families will receive communication from the district either by email or text to opt-in to the program.

To Enroll in EdConnect:

- Make sure your information is updated in PowerSchool
- Answer “Yes” that you want to enroll and confirm that your family is income-eligible
- Answer “Yes” that we can share your contact and eligibility information with EPB
- 3 days after turning in this permission form, contact the EPB Call Center at (423) 648-1372 to arrange for service

Important: Even if you are already an EPB customer, you must follow the above process to enroll in EdConnect. Additionally, even if your child automatically qualifies for the federal Free and Reduced lunch program, you also must follow the above process to enroll.

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PERMISSION FORM

I, _______________________________ (print parent or guardian full name), am the parent/legal guardian of _______________________________ (print student full name).

Would you like to receive free EPB WIFI in your home? (By choosing yes, you are confirming that your family has a financial need.)

☐ YES

☐ NO

Can we share your contact information and eligibility status with EPB and Tech Goes Home to schedule your installation?

☐ YES

☐ NO

_____________________________ Parent Signature _______________________________ Date
HCS EdConnect – Formulario de Inscripción

HCS EdConnect Powered by EPB proporciona a las familias elegibles un servicio de Internet EPB gratuito y de alta velocidad. Para calificar para el programa, las familias deben ser candidatos para recibir el almuerzo gratis o a precio reducido y/o calificar para recibir los beneficios de los SNAP. Todas las familias elegibles recibirán comunicación del distrito ya sea por correo electrónico o texto para optar por el programa.

Para inscribirse en EdConnect:
- Asegúrese de que su información esté actualizada en PowerSchool
- Responda "Sí" que quiere inscribirse y confirme que su familia es elegible por sus ingresos.
- Responda "Sí" que podemos compartir su información de contacto y elegibilidad con EPB
- 3 días después de entregar este formulario de permiso, contacte al Centro de Llamadas EPB al (423) 648-1372 para arreglar el servicio

Importante: Aunque ya sea cliente de EPB, debe seguir el proceso anterior para inscribirse en EdConnect. Además, aunque su hijo califique automáticamente para el programa federal de almuerzo gratis y reducido, también debe seguir el proceso anterior para inscribirse.

FORMULARIO DE AUTORIZACIÓN

Yo, ________________________________ (escriba el nombre completo del padre o tutor), soy el padre/tutor legal de ___________________________________________________________ (escriba el nombre completo del estudiante).

¿Le gustaría recibir servicio gratuito internet de EPB en su casa? (Al elegir sí, está confirmando que su familia tiene una necesidad económica).

☐ SI
☐ NO

¿Podemos compartir su información personal y su estado de elegibilidad con EPB y Tech Goes Home para programar su instalación?

☐ SI
☐ NO

__________________________________________________________________________ Firma de Padre ___________________________ Fecha
If you have answered the survey and need to contact EPB for service

If you have been qualified and verified to get free internet through the HCS EdConnect program and need to contact EPB:

You must call EPB (423-648-1372) to schedule an installation appointment. This is the final step to receive free EPB WIFI so your family can connect to the internet.

When you call, choose “Fiber Optic”.

If you already have EPB WIFI, choose “Make a change to an existing service”.

If you do not have EPB WIFI, choose “New Service”.

If you have any questions about the program, please call our Main Office at Soddy Daisy High School, (423-332-8828, Option 1).
If you have not responded to the HCS survey for free internet service

You have previously been contacted by the Department of Education to receive free internet and have not responded. If you have been contacted to receive free internet then you have been identified as eligible, which means you either receive free and reduced lunch, SNAP benefits or attend a CEP school. If you have not been contacted and would like to sign up, please contact the school at the number below. There are two quick yes or no answers.

1. Would you like to enroll in HCS EdConnect to receive free EPB WIFI in your home?
2. Do we have you permission to share your eligibility status with EPB so that you are able to call and arrange for service?

If you have said yes, wait until the next day after 9 a.m. to call EPB to sign up.

Call (423)-698-1372.

Choose “Fiber Optic”

If you already have EPB WIFI, choose “Make a change to an existing service”.

If you do not have EPB WIFI, choose “New Service”.

DO NOT FORGET TO CALL EPB. THEY WILL NOT CONTACT YOU FIRST. If you have any trouble getting signed up, please call Soddy Daisy High at (423)332-8828, Option 1.